Aurelia
COMMUNITY SERVICES

Delivering services with providers such as Trilogy Care

Support at home | Price guide

Personal care • Dementia-informed support • Respite

Funding and payment options

Support at Home funding through registered providers, such as Trilogy Care.

Aurelia delivers funded services through arrangements with registered providers.

CHSP funding is not accepted. Private-payment enquiries welcome; quoted before booking.

Weekday hourly rates • GST included

Existing rates: 1 October 2026 | Benalla: 16 November 2026

Service	Albury–Wodonga	Wangaratta	Beechworth Indigo Shire	Benalla
Personal care / daily living	$121.00	$124.30	$127.60	$132.00
Medication assistance (care plan)	$121.00	$124.30	$127.60	$132.00
Continence support (non-clinical)	$121.00	$124.30	$127.60	$132.00

Service	Albury–Wodonga	Wangaratta	Beechworth Indigo Shire	Benalla
In-home / flexible respite	$113.30	$115.50	$118.80	$124.30
Social support / companionship	$113.30	$115.50	$118.80	$124.30
Activities / community access	$113.30	$115.50	$118.80	$124.30
Paperwork / personal affairs	$113.30	$115.50	$118.80	$124.30
Digital education and support	$113.30	$115.50	$118.80	$124.30
General house cleaning	$110.00	$112.20	$115.50	Not offered
Laundry services	$110.00	$112.20	$115.50	Not offered
Meal preparation	$110.00	$112.20	$115.50	Not offered
Shopping assistance	$110.00	$112.20	$115.50	Not offered
Gardening	$110.00	$112.20	$115.50	Not offered

Included

- Full booked care time.
- One-hour minimum visit applies in all service areas, including Benalla.
- Travel time to and from your home for a scheduled visit is included.
- After-hours, weekend and public holiday prices on enquiry.

Service price and your contribution

Aurelia's rates include GST. Your registered provider confirms the final service price, including any applicable provider loading. Your out-of-pocket contribution depends on the service and your assessed contribution rate.

Appointment transport and support

Appointment transport and support are quoted on enquiry. Quotes can include return travel, agreed waiting time and help at the appointment. Trilogy Care confirms the price and whether your Support at Home funding can cover it before booking.

Dementia and additional support

- Dementia-informed support uses the rate for the service delivered.
- Complex support: quote on enquiry.
- Reablement / mobility support under an OT/physio plan and hoarding/squalor support: quote on enquiry.